



## Candidate Registration Process Video Transcript

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More info: <https://www.ncsbn.org/nclex.htm>

### Presenters

Jenn Keating, Operations Coordinator II, Examinations, NCSBN

Tim Connolly, Operations Coordinator I, Examinations, NCSBN

Thy Cao, Operations Coordinator I, Examinations, NCSBN

- [Jenn] my name is Jenn Keating. And helping me today is Tim Connolly and Thy Cao. We make up the small but mighty Examination Operations team, which is led awesomely by our operations manager.

We will be discussing NCLEX candidate registration process. To help illustrate the full candidate registration experience, we will be role-playing three different scenarios, before the exam, exam day, and after the exam. At the end of our presentation, we will share some very helpful resources. First up, before the exam.

We will acknowledge the three separate entities candidates will work with, how candidates can start the registration process, the Authorization to Test process, and last but not least, how and where candidates can schedule an appointment.

- [Tim] NCSBN exams, may I have your first and last name, please?

- [Thy] Hi, my name is Thy Cao. I've recently graduated nursing school. I need to take the NCLEX to get my license and start working. Well, unfortunately, as a first-time test-taker, I'm completely lost on how this whole process works. Where do I even begin? Please help me.

I'm really worried. I'm sorry, but who am I speaking with right now?

- This is NCSBN. We manage and develop the NCLEX examination, but there are two other entities that you'll be working with. Pearson VUE, they administer the NCLEX. This is where you'll register and take your exam, and your nursing regulatory body, also known as your NRB, this is where you wish to be licensed. They determine your eligibility and will release your NCLEX results.

- Wow. That is a lot of different entities, but I think I understand.

- Great. Please stop me at any time if you have any questions. Next, let's go through the two-step registration process. First, submit an application to the NRB where you wish to be licensed. It's really





- You're very welcome. Feel free to let us know if you have any other questions, as we're happy to help.

- So far, we have gone through the first two stages of a candidate's NCLEX experience. We will wrap up our scenarios by touching on what happens after the exam. For instance, Results Processing, including the Quick Results Service, the Candidate Performance Report and the Retake Policy.

- NCSBN exams, can I have your first and last name please?

- Hello. My name is Thy Cao. I just finished my test today. It went pretty poorly. Unfortunately, I have the feeling that I did not do well at all and failed the exam.

I want to re-register as soon as possible. Should I start now?

- Well, have you received your results yet? If not, I would suggest waiting until you receive them.

- Not yet. Actually, I just left the test center a couple of hours ago.

- Okay. So, I would recommend just to be patient at this because after two business days, some states allow candidates to access their unofficial results through the Quick Results Service. This costs \$7.95.

